EightCAP, Inc.
Community Resource Directory

Ionia County
2020

... a Community Action Agency - Daniel Petersen, President

Administrative Office
5827 Orleans Road, Orleans, MI 48865
Phone: (616) 754-9315
Fax: (616) 754-9310
Michigan Relay Center: (800) 649-3777 (Voice and TDD)

EightCAP, Inc. is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

Online version available at www.8cap.org
In this directory you will find valuable information regarding:

- Quick Find Numbers (Pages 5-8)
- Hotline Numbers (Pages 9-10)
- Food (Pages 3-4, 11-12)
- Community Meals (Page 13)
- Community Resources (Pages 14-31)
- Michigan Government Directory (Page 32)

At the time of this printing all information in the directory was accurate, but it can change at any time. For the most current version of this directory, please visit our website at www.eightcap.org as we become aware of them.

EightCAP, Inc. improves our community by partnering with private, government, and community organizations to deliver programs to low-income residents that alleviate the local causes of poverty and its effects. Programs offered through EightCAP are as follows:

COMMUNITY SERVICES - EightCAP, Inc. Community Services assist income-eligible households with heat and utility assistance, food distributions, transportation vouchers for employment purposes or medical appointments, medical prescription copays, and various needs depending on funding availability. Community Services also offers assistance with Michigan Enrolls, food pantry information and distributions, and referrals to other services not provided by EightCAP. The Emergency Assistance Application is located on our website, www.eightcap.org.

HOUSING PROGRAMS – EightCAP, Inc. Housing Programs assist low-income households with rental assistance, deposit assistance, emergency shelter (hotel/motel vouchers) and limited utility payment assistance. These services are offered through the Emergency Solutions Grant and the Emergency Shelter Program. As the Housing Assessment and Resource Agency (HARA) in the county, EightCAP registers and places homeless households on the Housing Choice Voucher Waitlist with a Homeless Preference Code.

Through the Supportive Services for Veterans Families, services can include; rental assistance, deposit assistance, emergency shelter stays, moving costs, emergency housing services, transportation assistance and limited car repair assistance. These services are available to low-income households, who have served at least one-day active duty and were discharged under any other circumstances than dishonorable.

The Rapid Rehousing Program is available to literally homeless households (some conditions may apply). This program may pay up to 18 months of rental assistance and security deposit. It is an intensive case management program where clients work to address barriers that are present and develop skills to retain housing and become self-sufficient.

The HUD Rapid Rehousing Program is an income-based program available to literally homeless households. This program provides intensive case management, as well as up to 24 months of rental assistance and security deposit.
The Commodity Supplemental Food Program (CSFP) is a food program for those 60 and over who fall within the income guidelines listed below. For those eligible, supplemental boxes (2) of food are delivered every other month at a site(s) in each county. Two boxes are allowed every other month (One box for each month).

### CSFP Guidelines

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Yearly</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$16,237</td>
<td>$1,354</td>
</tr>
<tr>
<td>2</td>
<td>$21,983</td>
<td>$1,832</td>
</tr>
<tr>
<td>3</td>
<td>$27,729</td>
<td>$2,311</td>
</tr>
<tr>
<td>4</td>
<td>$33,475</td>
<td>$2,790</td>
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<tr>
<td>5</td>
<td>$39,221</td>
<td>$3,269</td>
</tr>
<tr>
<td>6</td>
<td>$44,967</td>
<td>$3,748</td>
</tr>
</tbody>
</table>

For Each Additional Household Member Add: $5,746 $479

### CSFP Site and Schedule

<table>
<thead>
<tr>
<th>Site</th>
<th>Dates</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alma Elks Lodge 610 W. Warwick, Alma</td>
<td>4th Monday of October, December- 2nd Friday (due to holidays), February, April, June &amp; August</td>
<td>9:30 - 11:00 am</td>
</tr>
<tr>
<td>Gratiot Commission on Aging 515 W Pine River, Ithaca</td>
<td>4th Monday of October, December- 2nd Friday (due to holidays), February, April, June &amp; August</td>
<td>12:30 - 1:30 pm</td>
</tr>
<tr>
<td>Ionia Moose Lodge 869 E Lincoln Ave., Ionia</td>
<td>4th Tuesday of October, December- 3rd Monday (due to holidays), February, April, June &amp; August</td>
<td>10:30 - 11:30 am</td>
</tr>
<tr>
<td>Immanuel Lutheran Church 320 S Bradley, Mt. Pleasant</td>
<td>4th Wednesday of October, December- 3rd Friday (due to holidays), February, April, June &amp; August</td>
<td>10:00 - 11:00 am</td>
</tr>
<tr>
<td>Greenville Armory, 319 S Hillcrest, Greenville</td>
<td>1st Thursday of October, December, February, April, June &amp; August</td>
<td>10:30 - 11:30 am</td>
</tr>
<tr>
<td>VFW Hall 1101 Ensley, Howard City</td>
<td>1st Thursday of October, December, February, April, June &amp; August</td>
<td>1:30 - 2:30 pm</td>
</tr>
</tbody>
</table>

There are several private locations across the counties where CSFP can be obtained, if you are a resident.

- Gratiot- Pine Villa
- Ionia- Belhaven/Woodhaven
- Isabella- Riverview, Immanuel Village & Winchester Towers
- Montcalm- Friendship Houses, Tamarack Creek Apts. & Mulberry Estates

This institution is an equal opportunity provider.
The Emergency Food Assistance Program (TEFAP) is a food program for eligible households, regardless of age. Household must be in Gratiot, Ionia, Isabella or Montcalm Counties and use only one site per quarter.

**TEFAP Guidelines**

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Yearly</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$24,980</td>
<td>$2,082</td>
</tr>
<tr>
<td>2</td>
<td>$33,820</td>
<td>$2,818</td>
</tr>
<tr>
<td>3</td>
<td>$42,660</td>
<td>$3,555</td>
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<tr>
<td>4</td>
<td>$51,500</td>
<td>$4,292</td>
</tr>
<tr>
<td>5</td>
<td>$60,340</td>
<td>$5,028</td>
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<tr>
<td>6</td>
<td>$69,180</td>
<td>$5,765</td>
</tr>
<tr>
<td>7</td>
<td>$78,020</td>
<td>$6,502</td>
</tr>
<tr>
<td>For Each Additional Household Member Add:</td>
<td>$8,840</td>
<td>$736</td>
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</tbody>
</table>

**TEFAP Site and Schedule**

<table>
<thead>
<tr>
<th>Site</th>
<th>Dates</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Salvation Army</td>
<td>4th Tuesday of October, January, April &amp; July</td>
<td>9:00 - 11:30 am &amp; 1:00 - 3:30 pm</td>
</tr>
<tr>
<td>425 Republic Avenue, Alma (989)463-2864</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ionia Church of the Nazarene</td>
<td>4th Saturday of October, January, April &amp; July</td>
<td>10:00 am - 12:00 pm</td>
</tr>
<tr>
<td>83 E Tuttle Road, Ionia (616)527-9350</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The Salvation Army</td>
<td>4th Tuesday of October, January, April &amp; July</td>
<td>10:00 am - 3:00 pm</td>
</tr>
<tr>
<td>1715 S Mission, Mt. Pleasant (989)773-4663</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Christian Community of Fellowship</td>
<td>Last Thursday of October, January, April &amp; July</td>
<td>10:00 am - 1:00 pm</td>
</tr>
<tr>
<td>8135 Mill Street, Winn (989)866-2440</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carson City Community Food Pantry</td>
<td>4th Wednesday of October, January, April &amp; July</td>
<td>10:00 am - 12:00 pm</td>
</tr>
<tr>
<td>404 N Division St, Carson City (989)584-6044</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crossroads Compassionate Center</td>
<td>4th Friday of October, January, April &amp; July</td>
<td>10:00 am – 12:00 pm</td>
</tr>
<tr>
<td>Greenville Church of the Nazarene</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10087 SW Greenville Rd, Greenville (616)754-7605</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Helping Hands Food Pantry</td>
<td>4th Wednesday of October, January, April &amp; July</td>
<td>10:00 am – 2:00 pm</td>
</tr>
<tr>
<td>1105 S Ensley Rd, Howard City (231)937-5177</td>
<td></td>
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</tbody>
</table>

If you miss the initial distribution day, call the pantry for regular hours and TEFAP availability.

This institution is an equal opportunity provider
# Quick Find Phone Numbers

Use the Quick Find Index pages as a quick reference for phone numbers. See the Community Resource pages for further agency information.

## Abuse
- Catholic Charities West Michigan ............................................. (616) 855-5923

## Child/Adult
- Michigan Department of Health & Human Services-MDHHS .......... (616) 527-5200
- Relief After Violent Encounter (RAVE) ........................................ (616) 527-3351

## Budgeting/Financial
- MSU-Extension ............................................................................. (989) 875-5233
- Women’s Resource Center .............................................................. (616) 458-5443

## Clothing
- Christian Service Center ................................................................. (616) 527-1530
- Encountering Lives Baby Pantry ..................................................... (616) 794-5080
- Goodwill Stores-Belding ................................................................. (616) 794-9845
- Goodwill Stores-Ionia ................................................................. (616) 527-4404
- Goodwill Stores-Portland ............................................................... (517) 940-4885

## Counseling
- Four Health Family Resource Center ............................................ (616) 642-6466
- Mid State Health Network-MSHN ............................................... (844) 405-3095
- Relief After Violent Encounter (RAVE) ........................................ (616) 527-3351
- River’s Edge Drop In Center ......................................................... (616) 522-9773
- The Right Door .............................................................................. (888) 527-1790
- Two Rivers Counseling ................................................................. (616) 647-4747
- Viewpointe Counseling ............................................................... (616) 523-6537

## Disability/Special Needs
- Area Agency on Aging ................................................................. (616) 456-5664
- Build Up Michigan ....................................................................... (888) 320-8384
- Ionia County Intermediate School District-ICISD ......................... (616) 527-4900
- Social Security Administration ..................................................... (877) 405-7667
- Special Olympics Michigan ......................................................... (989) 774-3911
- The Right Door .............................................................................. (888) 527-1790

## Education For Adults
- Belding Community Education ....................................................... (616) 794-4646
- Davenport University ................................................................. (800) 968-9710
- Federal Student Aid-FAFSA ......................................................... (800) 433-3243
- Heartlands Institute of Technology ........................................... (616) 527-6540
- Mid-Michigan Migrant & English Language Learners ............... (616) 794-4753
- Montcalm Community College .................................................. (989) 328-2111
- MICAN ........................................................................................... (616) 527-4900
- MSU-Extension ............................................................................. (989) 875-5233
- Portland Alternative & Community Education ......................... (517) 647-2987
- Women’s Resource Center ........................................................ (616) 458-5443

## Emergency
- American Red Cross ..................................................................... (616) 456-8661
- Lakewood Community Council ...................................................(616) 374-8861
- Michigan Department of Health & Human Services-MDHHS ....... (616) 527-5200
- Poison Control Center ................................................................. (800) 222-1222
- Relief After Violent Encounter (RAVE) ....................................... (616) 527-3351
- Salvation Army .............................................................................. (855) 929-1640
- Sheriff’s Department ..................................................................... (616) 527-5737
<table>
<thead>
<tr>
<th><strong>Employment Services</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>AARP Foundation Senior Community Service Employment Program</td>
<td>(888) 456-5664</td>
</tr>
<tr>
<td>Manpower</td>
<td>(616) 527-6688</td>
</tr>
<tr>
<td>Michigan Department of Health &amp; Human Services-MDHHS</td>
<td>(616) 527-5200</td>
</tr>
<tr>
<td>West Michigan Works!</td>
<td>(616) 389-8525</td>
</tr>
<tr>
<td>Women’s Resource Center</td>
<td>(616) 458-5443</td>
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<table>
<thead>
<tr>
<th><strong>Food</strong></th>
<th><strong>Contact Information</strong></th>
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</thead>
<tbody>
<tr>
<td>Commission on Aging</td>
<td>(616) 527-5365</td>
</tr>
<tr>
<td>EightCAP, Inc.</td>
<td>(616) 754-9315</td>
</tr>
<tr>
<td>Ionia County Health Department</td>
<td>(616) 527-5341</td>
</tr>
<tr>
<td>Lakewood Community Council</td>
<td>(616) 374-8861</td>
</tr>
<tr>
<td>Michigan Department of Health &amp; Human Services-MDHHS</td>
<td>(616) 527-5200</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Furniture/Household</strong></th>
<th><strong>Contact Information</strong></th>
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</thead>
<tbody>
<tr>
<td>Christian Service Center</td>
<td>(616) 527-1530</td>
</tr>
<tr>
<td>Enrich</td>
<td>(616) 522-1126</td>
</tr>
<tr>
<td>Habitat for Humanity ReStore</td>
<td>(616) 841-9202</td>
</tr>
<tr>
<td>Sleep in Heavenly Peace</td>
<td>(844) 432-2337</td>
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<table>
<thead>
<tr>
<th><strong>Government</strong></th>
<th><strong>Contact Information</strong></th>
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</thead>
<tbody>
<tr>
<td>County Clerk</td>
<td>(616) 527-5322</td>
</tr>
<tr>
<td>Friend of the Court</td>
<td>(616) 527-5310</td>
</tr>
<tr>
<td>Sheriff’s Department</td>
<td>(616) 527-5737</td>
</tr>
<tr>
<td>State Police</td>
<td>(989) 352-8444</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Health/Medical</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>American Legion-Belding Post</td>
<td>(616) 794-2841</td>
</tr>
<tr>
<td>American Legion-Saranac Post</td>
<td>(616) 642-9674</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>(616) 456-5664</td>
</tr>
<tr>
<td>Commission on Aging</td>
<td>(616) 527-5365</td>
</tr>
<tr>
<td>Hospice of Michigan</td>
<td>(888) 247-5701</td>
</tr>
<tr>
<td>Ionia Area Hospice</td>
<td>(616) 527-0681</td>
</tr>
<tr>
<td>Ionia County Health Department</td>
<td>(616) 527-5341</td>
</tr>
<tr>
<td>Lions Club-Saranac</td>
<td>(616) 901-5473</td>
</tr>
<tr>
<td>Michigan Department of Health &amp; Human Services-MDHHS</td>
<td>(616) 527-5200</td>
</tr>
<tr>
<td>MIChild/Healthy Kids</td>
<td>(888) 988-6300</td>
</tr>
<tr>
<td>Tri-County HomeWorks People Fund</td>
<td>(800) 421-8956</td>
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<table>
<thead>
<tr>
<th><strong>Homeless/Housing Services</strong></th>
<th><strong>Contact Information</strong></th>
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<tbody>
<tr>
<td>Area Agency on Aging</td>
<td>(616) 456-5664</td>
</tr>
<tr>
<td>Belding Emergency Fund</td>
<td>(616) 794-1900</td>
</tr>
<tr>
<td>EightCAP, Inc. Housing Hotline, ext. 3335</td>
<td>(866) 754-9315</td>
</tr>
<tr>
<td>Habitat for Humanity</td>
<td>(616) 841-9202</td>
</tr>
<tr>
<td>Have Mercy</td>
<td>(616) 225-8055</td>
</tr>
<tr>
<td>Ionia/Montcalm County Local Planning Body, ext. 3364</td>
<td>(616) 754-9315</td>
</tr>
<tr>
<td>McKinney-Vento Homeless Student Supports</td>
<td>(616) 225-6126</td>
</tr>
<tr>
<td>Michigan Department of Health &amp; Human Services-MDHHS</td>
<td>(616) 527-5200</td>
</tr>
<tr>
<td>Michigan State Housing Development Authority-MSHDA</td>
<td>(517) 241-0809</td>
</tr>
<tr>
<td>MSU-Extension</td>
<td>(989) 875-5233</td>
</tr>
<tr>
<td>Tri-County HomeWorks People Fund</td>
<td>(800) 421-8956</td>
</tr>
<tr>
<td>USDA Rural Development</td>
<td>(800) 944-8119</td>
</tr>
<tr>
<td>Relief After Violent Encounter (RAVE)</td>
<td>(616) 527-3351</td>
</tr>
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<table>
<thead>
<tr>
<th><strong>Infant/Child/Teen</strong></th>
<th><strong>Contact Information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>EightCAP, Inc./GSRP</td>
<td>(616) 208-1580</td>
</tr>
<tr>
<td>Encountering Lives Baby Pantry</td>
<td>(616) 794-5080</td>
</tr>
<tr>
<td>Ionia County Health Department</td>
<td>(616) 527-5341</td>
</tr>
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</table>
Infant/Child/Teen (Cont.)

Michigan Department of Health & Human Services-MDHHS ...................................................(616) 527-5200
MIchild/Healthy Kids ........................................................................................................(888) 988-6300
MSU-Extension-4H ...........................................................................................................(616) 527-5357
Lions Club-Saranac ...........................................................................................................(616) 901-5473
Special Olympics Michigan .........................................................................................(800) 644-6404
The Right Door ..............................................................................................................(888) 527-1790

Legal

Dispute Resolution Center ..........................................................................................(616) 774-0121
Elder Law of Michigan ................................................................................................(866) 400-9164
Farmworker Legal Services .....................................................................................(269) 492-7190
Legal Aid of Western Michigan ................................................................................(888) 783-8190
Michigan Legal Help ......................................................................................................See Website
Michigan Migrant Legal Services ................................................................................(616) 454-5055

Libraries

Alvah N. Belding Memorial Library ..............................................................................(616) 794-1540
Clarksville Area Library ...................................................................................................(616) 693-1001
Ionia Community Library ..............................................................................................(616) 527-3680
Lake Odessa Community Library ..................................................................................(616) 374-4591
Lyons Township Library ..................................................................................................(989) 855-3414
Orleans Township Library ................................................................................................(616) 761-3111
Portland District Library ...................................................................................................(517) 647-6981
Saranac Public Library .....................................................................................................(616) 642-9146

Literacy

Ionia County Literacy Council ......................................................................................(616) 389-8529

Nutrition

Ionia County Health Department ..................................................................................(616) 527-5341
MSU-Extension ..............................................................................................................(616) 527-5357

Parenting

Adoptive Family Support Network ....................................................................................(616) 458-7945
Encountering Lives Baby Pantry ...................................................................................(616) 794-5080
Four Health Family Resource Center ..............................................................................(616) 642-6466
Great Start to Quality ......................................................................................................(877) 614-7328
Ionia County Health Department ..................................................................................(616) 527-5341
Ionia County Intermediate School District ........................................................................(616) 527-4900
Michigan Department of Health & Human Services-MDHHS .............................................(616) 527-5200
MSU-Extension ..............................................................................................................(989) 875-5233
Women’s Resource Center ..............................................................................................(616) 458-5443

Pregnancy Services

Alpha Family Services of Greenville .............................................................................(616) 225-2265
Alpha Family Center of Lowell ......................................................................................(616) 987-9533
Ionia County Health Department ..................................................................................(616) 527-5341
Positive Solutions Informed Choices-PSIC .....................................................................(616) 755-6077

Preschool

EightCAP, Inc 0-5 Head Start/GSRP. ..............................................................................(866) 754-9315
Ionia County Intermediate School District ........................................................................(616) 527-4900

Schools-Public/Charter

Belding Public Schools .....................................................................................................(616) 794-4700
Flat River Academy .........................................................................................................(616) 754-9360
Heartlands Institute of Technology ..................................................................................(616) 527-6540
Ionia County Intermediate School District ........................................................................(616) 527-4900
Schools-
Public/Charter (Cont.)
- Ionia Public Schools ......................................................................................... (616) 527-9280
- Lakewood Public Schools ............................................................................. (616) 374-8043
- Portland Public Schools .................................................................................. (517) 647-4161
- Saranac Community Schools ............................................................................ (616) 642-1400

Senior Citizens
- AARP Foundation Senior Community Service Employment Program............ (888) 456-5664
- Area Agency on Aging .................................................................................... (616) 456-5664
- Commission on Aging .................................................................................... (616) 527-5365
- EightCAP, Inc. ............................................................................................... (616) 754-9315
- Portland Area Service Group ......................................................................... (517) 647-4004
- Social Security Administration ..................................................................... (877) 405-7667

Substance Abuse
- Alcoholics’ Anonymous ................................................................................ (800) 821-3014
- Ionia County Health Department-ICHDA .................................................... (616) 527-5341
- Mid State Health Network-MSHN ............................................................... (844) 405-3095
- Montcalm Alano Club .................................................................................... (616) 232-2002
- Randy’s House of Greenville ....................................................................... (616) 232-2915
- The Right Door .............................................................................................. (888) 527-1790

Tax Assistance
- Commission on Aging .................................................................................... (616) 527-5365
- Michigan Department of Health & Human Services-MDHHS ...................... (616) 527-5200

Transportation
- Commission on Aging .................................................................................... (616) 527-5365
- Belding Dial-A-Ride/Bel-hop ......................................................................... (616) 794-3278
- Ionia Dial-A-Ride/I-Dart ................................................................................ (616) 527-4000

Utility Assistance
- Belding Emergency Fund ............................................................................. (616) 794-1900
- Assurance Wireless (free cell phone) ............................................................. (888) 321-5880
- EightCAP, Inc. (heat/utility) .......................................................................... (616) 754-9315
- Lakewood Community Council ..................................................................... (616) 374-8861
- Michigan Department of Health & Human Services-MDHHS ...................... (616) 527-5200
- SafeLink (free cell phone) ............................................................................ (800) 773-9328
- Salvation Army ............................................................................................... (855) 929-1640
- Tri-County HomeWorks People Fund (heat/utility) ...................................... (800) 421-8956

Volunteer Services
- Commission on Aging .................................................................................... (616) 527-5365
- Habitat for Humanity ..................................................................................... (616) 841-9202
- Michigan Department of Health & Human Services-MDHHS ...................... (616) 527-5200
- United Way Montcalm-Ionia Counties ........................................................ (616) 794-9840

2-1-1 connects you with thousands of nonprofit and government resources in your area. Michigan 2-1-1 is an easy way to connect with help of all kinds, right in your community. Need help with food, housing, or paying bills? Need support in a family crisis or community disaster? We’re here for you. Any time. All the time. Just call, text, or search online and we’ll get you connected.

Phone: Dial 211 or 1-800-887-1107; Text: your zip code to 898211; Live Chat: HWMUW.ORG/211
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALCOHOL/DRUG ABUSE HELPLINE &amp; TREATMENT</td>
<td>(844) 289-0879</td>
<td><a href="http://www.drughelpline.org">www.drughelpline.org</a></td>
</tr>
<tr>
<td>BOYS &amp; GIRLS TOWN NATIONAL HOTLINE</td>
<td>(800) 448-3000</td>
<td><a href="http://www.boystown.org">www.boystown.org</a></td>
</tr>
<tr>
<td>CENTER FOR DISEASE CONTROL &amp; PREVENTION INFORMATION</td>
<td>(800) 232-4636</td>
<td><a href="http://www.cdc.gov">www.cdc.gov</a></td>
</tr>
<tr>
<td>CENTER FOR MISSING &amp; EXPLOITED CHILDREN</td>
<td>(800) 843-5678</td>
<td><a href="http://www.missingkids.com">www.missingkids.com</a></td>
</tr>
<tr>
<td>CHILD &amp; ADULT LICENSING COMPLAINTS (ABUSE AND NEGLECT)</td>
<td>(855) 444-3911</td>
<td><a href="http://www.michigan.gov/mdhhs">www.michigan.gov/mdhhs</a></td>
</tr>
<tr>
<td>CHILD FIND OF AMERICA</td>
<td>(800) 426-5678</td>
<td><a href="http://www.childfindofamerica.org">www.childfindofamerica.org</a></td>
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<tr>
<td>CHILD HELP USA INFORMATION CENTER</td>
<td>(800) 422-4453</td>
<td><a href="http://www.childhelp.org">www.childhelp.org</a></td>
</tr>
<tr>
<td>CHILD SUPPORT PAYMENTS (MiSDU OFFICE OF CHILD SUPPORT)</td>
<td>(877) 543-2660</td>
<td><a href="http://www.misdu.com">www.misdu.com</a></td>
</tr>
<tr>
<td>CHILDREN’S SPECIAL HEALTH CARE SERVICES FAMILY CENTER</td>
<td>(800) 359-3722</td>
<td><a href="http://www.michigan.gov/mdhhs">www.michigan.gov/mdhhs</a></td>
</tr>
<tr>
<td>CONSUMER CREDIT COUNSELING SERVICE</td>
<td>(800) 388-2227</td>
<td><a href="http://www.nfcc.org">www.nfcc.org</a></td>
</tr>
<tr>
<td>CONSUMER PRODUCT SAFETY COMMISSION</td>
<td>(800) 638-2772</td>
<td><a href="http://www.epsc.gov">www.epsc.gov</a></td>
</tr>
<tr>
<td>DEPRESSION AFTER DELIVERY</td>
<td>(800) 944-4773</td>
<td><a href="http://www.postpartum.net">www.postpartum.net</a></td>
</tr>
<tr>
<td>DOMESTIC VIOLENCE NATIONAL HELPLINE</td>
<td>(800) 799-7233</td>
<td><a href="http://www.thehotline.org">www.thehotline.org</a></td>
</tr>
<tr>
<td>EIGHTCAP’S HOUSING &amp; HOMELESS HOTLIN</td>
<td>(866) 754-9315 x3335</td>
<td><a href="http://www.eightcap.org">www.eightcap.org</a></td>
</tr>
<tr>
<td>FOOD &amp; NUTRITION PROGRAM HELPLINE (SNAP)</td>
<td>(855) 275-6424</td>
<td><a href="http://www.fns.usda.gov">www.fns.usda.gov</a></td>
</tr>
<tr>
<td>HUMAN TRAFFICKING HOTLINE</td>
<td>(888) 373-7888</td>
<td><a href="http://www.humantraffickinghotline.org">www.humantraffickinghotline.org</a></td>
</tr>
<tr>
<td>Service</td>
<td>Phone Number</td>
<td>Website</td>
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<tr>
<td>MEDICAID HELPLINE (MICHIGAN)</td>
<td>(888) 367-6557</td>
<td><a href="http://www.mihealth.org">www.mihealth.org</a></td>
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<tr>
<td>MI-RX DISCOUNT CARD</td>
<td>(800) 259-8016</td>
<td><a href="http://www.mihealth.org">www.mihealth.org</a></td>
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<tr>
<td>MICHIGAN ASSOCIATION ON PROBLEM GAMBLING HELPLINE</td>
<td>(800) 270-7117</td>
<td><a href="http://www.michapg.com">www.michapg.com</a></td>
</tr>
<tr>
<td>MOTHERS AGAINST DRUNK DRIVING (MADD)</td>
<td>(877) 623-3435</td>
<td><a href="http://www.madd.org">www.madd.org</a></td>
</tr>
<tr>
<td>NATIONAL RUNAWAY SAFELINE</td>
<td>(800) 786-2929</td>
<td><a href="http://www.1800runaway.org">www.1800runaway.org</a></td>
</tr>
<tr>
<td>POISON CONTROL</td>
<td>(800) 222-1222</td>
<td><a href="http://www.poisonhelp.org">www.poisonhelp.org</a></td>
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<tr>
<td>SAFE DELIVERY OF NEWBORNS</td>
<td>(866) 733-7733</td>
<td><a href="http://www.michigan.gov/mdhhs">www.michigan.gov/mdhhs</a></td>
</tr>
<tr>
<td>SEXUAL ASSAULT HOTLINE</td>
<td>(800) 656-4673</td>
<td><a href="http://www.rainn.org">www.rainn.org</a></td>
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<tr>
<td>SUBSTANCE ABUSE &amp; MENTAL HEALTH SERVICES ADMINISTRATION</td>
<td>(800) 662-4357</td>
<td><a href="http://www.samhsa.gov">www.samhsa.gov</a></td>
</tr>
<tr>
<td>SUICIDE PREVENTION NATIONAL LIFELINE</td>
<td>(800) 273-8255</td>
<td><a href="http://www.suicidepreventionlifeline.org">www.suicidepreventionlifeline.org</a></td>
</tr>
<tr>
<td>THE HEAT &amp; WARMTH FUND (THAW)</td>
<td>(800) 866-8429</td>
<td><a href="http://www.thawfund.org">www.thawfund.org</a></td>
</tr>
<tr>
<td>THURSDAY’S CHILD</td>
<td>(800) 872-5437</td>
<td><a href="http://www.thursdayschild.org">www.thursdayschild.org</a></td>
</tr>
<tr>
<td>USDA MEAT AND POULTRY HOTLINE</td>
<td>(888) 674-6854</td>
<td><a href="http://www.usda.gov">www.usda.gov</a></td>
</tr>
<tr>
<td>USDA NATIONAL HUNGER HOTLINE</td>
<td>(866) 348-6479</td>
<td><a href="http://www.fns.usda.gov">www.fns.usda.gov</a></td>
</tr>
<tr>
<td>VETERAN’S CRISIS LINE - VETERAN’S AFFAIRS</td>
<td>(800) 273-8255</td>
<td><a href="http://www.veteranscrisisline.net">www.veteranscrisisline.net</a></td>
</tr>
<tr>
<td>VULNERABLE CHILDREN, ADULTS &amp; SENIORS HELPLINE</td>
<td>(855) 444-3911</td>
<td><a href="http://www.michigan.gov/mdhhs">www.michigan.gov/mdhhs</a></td>
</tr>
<tr>
<td>WE TIP HOT LINE (ANONYMOUS CRIME REPORTING HOTLINE)</td>
<td>(800) 782-7463</td>
<td><a href="http://www.wetip.com">www.wetip.com</a></td>
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</tbody>
</table>
Food Pantries

BELDING

**ENCOUNTERING LIVES BABY PANTRY** (616) 794-5080

*1213 W State Street, Belding MI 48809*

Open second Thursday of the month 9:00 am - 11:00 am and 5:30 pm - 7:30 pm. If you live in Belding, Dial-a-Ride is offering free transportation to the baby pantry during the scheduled morning hours only.

**ST. JOSEPH-ST MARY CATHOLIC CHURCH-BELDING FOOD PANTRY** (616) 794-2145

*409 S Bridge Street (Old School Section), Belding, MI 48809* www.saintscjm.com

Open Thursdays (except for holidays) from 2:00 pm - 4:00 pm. Participants must sign in and provide an address although they do not have residency requirements. Food may be accessed once a month.

IONIA

**IONIA CHURCH OF THE NAZARENE** (616) 527-9350

*83 E Tuttle Road, Ionia, MI 48846*

Food pantry and clothing Monday 3:00 pm - 4:00 pm. Call ahead for appointments in emergency situations. TEFAP distribution site. Bring boxes.

**IONIA SEVENTH DAY ADVENTIST CHURCH** (616) 527-6465

*721 Elmwood Drive, Ionia, MI 48846* www.ioniami.adventistchurch.org

Food pantry open every second, fourth, and fifth Tuesday from 9:30 am – 2:00 pm. Clothing may be available.

**LINCOLN AVENUE BAPTIST CHURCH** (616) 527-0970

*345 Lincoln Avenue, Ionia, MI 48846* www.lincolnavebaptist.com

Open by appointment only, Tuesdays 4:00 pm – 5:00 pm. Call for appointment.

**ZION UNITED METHODIST CHURCH** (616) 527-1910

*423 W Washington Street, Ionia, MI 48846*

Food Bank Hours: Wednesday 2:00 pm - 4:30 pm. Office Hours: Monday – Thursday 9:00 am – 1:00 pm. Mobile food truck is every second Tuesday at 4:00 pm at the Fair Grounds (except July, which is at Zion Church and in Dec, Jan. & Feb it is located at the Public Safety building). Families must bring their own containers.

LAKE ODESSA

**FIRST CONGREGATIONAL CHURCH** (616) 374-8753

*767 Fourth Avenue, Lake Odessa, MI 48849*

Appointments needed. Please call ahead

**MANNA’S MARKET PANTRY** (269) 838-5887

*7180 Velte Road, Lake Odessa, MI 48849 (PO Box 18, Woodland, MI 48897)* www.mannasmarket.org

Monday 10:00 am – 2:00 pm; Thursday 4:00 pm – 7:00 pm; Friday 10:00 am - 12:00 pm, and 5:00 pm – 7:00 pm. Serves Barry, parts of Eaton & Ionia Counties; North to I96 corridor; West to Clarksville/Saranac area and East to Portland area. Clothing, food, baby items. Helps once a month. Must show proof that residence is south of I-96. Proof of income is also required for all adults in the household.
LAKE ODESSA - CONTINUED

PLEASANT VALLEY UNITED BRETHREN  (616) 693-2265
13120 Bell Road, Lake Odessa, MI 48849
Food and baby pantry: Wednesday 4:00 pm - 6:00 pm; and Friday 11:00 am - 1:00 pm.

WEST BERLIN WESLEYAN CHURCH  (616) 693-2668
5110 W Portland Road, Lake Odessa, MI 48849
Call the phone number above to leave a message with your name and phone number. Pantry will call you back with a pick-up day and time.

ORLEANS

SHILOH COMMUNITY CHURCH  (616) 761-3584
8197 Heth Street, Orleans, MI 48865
Call Monday – Thursday 9:00 am – 3:00 pm to receive food. The food pantry is open on Mondays from 11:00 am – 12:00 pm. Pantry assistance available six (6) times per year.

PORTLAND

EPIC COMMUNITY CHURCH  (517) 647-7750
1455 E Grand River Avenue, Portland, MI 48875
Food pantry is first Saturday of the month, by appointment only, 9:00 am - 12:00 pm. Call to schedule. Emergency needs appointments may be made throughout the month by calling.

FIRST CONGREGATIONAL CHURCH  (517) 647-6441
421 E Bridge Street, Portland, MI 48875
Food pantry Tuesdays 9:00 am – 11:00 am & Wednesdays 5:00 pm – 7 pm, by appointment only. Please call to schedule.

PORTLAND COMMUNITY FOOD BANK  (517) 647-4649
Portland Methodist Church, 310 E Bridge Street, Portland, MI 48875
Food pantry open Mondays 9:00 am – 12:00 pm and Thursdays 1:00 pm – 7:00 pm. Proof of income required. Available to Portland School residents, once per 6 weeks.

SARANAC

SARANAC COMMUNITY CHURCH  (616) 642-6322
125 S Bridge Street, Saranac, MI 48881
Food pantry is open Thursdays 2:00 pm - 4:00 pm for residents of Saranac and Clarksville, no appointment needed. Families may come once per month.
Congregate Meals

BELDING MINISTERIAL ASSOCIATION  (616) 794-2145

God’s Kitchen: 409 S Bridge Street, Belding, MI 48846
Thursdays at 4:30 pm - 6:00 pm. ID required as proof of Belding residency.

FIRST CONGREGATIONAL CHURCH  (517) 647-6441
421 E Bridge Street, Portland, MI 48875
Mondays at 4:00 pm - 6:00 pm. Meals available September-May

FIRST UNITED METHODIST CHURCH  (616) 527-1860
105 E Main Street, Ionia, MI 48846
Mondays at 6:00 pm

ZION UNITED METHODIST CHURCH  (616) 527-1910
423 W Washington Street, Ionia, MI 48846
Soup Kitchen Meals are served on Thursdays at 6:00 pm, arrival time is from 5:30 pm – 6:00 pm.

Other Food Resources

DOUBLE UP FOOD BUCKS  (866) 586-2796
www.doubleupfoodbucks.org
The way this program works is that anyone with food stamps can double their dollars when they shop for MI-grown fruits and vegetables at participating locations, please go to website for list of participating locations or email to info@doubleupfoodbucks.org

FEEDING AMERICA WEST MICHIGAN FOOD BANK  (616) 784-3250
www.feedwm.org
864 West River Drive, Comstock Park, MI 49321
Feeding America West Michigan exists to ensure safe food is available to the hungry in our community. Their mission is to gather and distribute food to relieve hunger and increase food security in West Michigan and the Upper Peninsula.

IONIA COUNTY COMMISSION ON AGING  (616) 527-5365
www.ioniacounty.org/commission-on-aging
115 Hudson Street, Ionia, MI 48846
Senior Meals, congregate meals and home-delivered meals for people age 60 or over.
Community Resources

AARP FOUNDATION SENIOR COMMUNITY SERVICE EMPLOYMENT PROG. (888) 456-5664
AAWM, 3215 Eaglecrest Drive Northeast, Grand Rapids, MI 49525  www.aarpfoundation.org/scsep
   Hours:  Monday – Thursday 8:00 am – 5:00 pm, and Fridays 8:00 am – 4:30 pm. SCSEP is a training and employment program for low-income, unemployed individuals, age 55 and up. Offers paid, temporary work training experience and help finding employment to older adults who meet eligibility requirements.

ADOPTIVE FAMILY SUPPORT NETWORK  (616) 458-7945
805 Leonard Street NE, Grand Rapids, MI 49503  www.afsn.org
   Offers support groups, workshops and general information to all adoptive families in Michigan. Email for additional information at afsn@dabsj.org

ALCOHOLICS ANONYMOUS (AA)  (616)527-5341
Call Ionia County Health Department for local listings  www.aa.org
   Provides local listings for educational services for persons with alcohol, drug, or other related concerns. Services are also offered to families and friends of chemically dependent persons.

ALPHA FAMILY SERVICES OF GREENVILLE  (616) 225-2265
705 N Hillcrest Street, Greenville, MI 48838  www.alphafamilycenter.org
   Hours:  Monday 9:00 am - 12:00pm, Tuesday 10:00 am - 7:00 pm, Wednesday 9 am – 4 pm, Thursday 10:00 am - 4:00 pm (office hours only, client services not offered) and Friday-Ultrasounds, call for details. Free and confidential services offered: pregnancy testing; confidential peer counseling; information on adoption and STD’s; ultrasounds (restrictions apply); communications in relationships program; abortion information; post abortion classes; financial planning program; Earn-While-You-Learn parenting education program–practical assistance with clothing, diapers, formula, cribs, car seats, Bible studies, men’s fraternity and more. Most services call for an appointment except for pregnancy testing.

ALPHA FAMILY CENTER OF LOWELL  (616) 987-9533
519 E Main Street, Lowell, MI 49331  www.aflowell.org
   Free pregnancy tests, free GED classes, free ultrasounds, material assistance through Earn While You Learn (EWYL) program, free English as a Second Language classes, Mom’s Night Out, and referrals to outside resources.

ALVAN N. BELDING MEMORIAL LIBRARY  (616) 794-1450
302 E Main Street, Belding, MI 48809  www.belding.michlibrary.org
   Hours:  Monday and Wednesdays: 9:00 am - 8:00 pm; Tuesday, Thursday, and Fridays: 9:00 am - 5:00 pm and Saturdays: 9:00 am - 1:00 pm.

AMERICAN LEGION POST
Belding Post 203 - 121 S Broas Street, Belding, MI 48809  (616) 794-2841
Saranac Post 175- 69 N Bridge Street, Saranac, MI 48881  (616) 642-9674
   Lends people (Belding and Saranac areas) crutches, wheelchairs and other hospital equipment. A deposit is required but is refundable when items are returned.
American Red Cross offers disaster relief services to families affected by natural or man-made disasters, as well as services to military families, and a wide range of health and safety education courses, such as CPR, First Aid & more. Red Cross also offers blood drives.

Services to the Armed Forces. Partnering with Congress, the Department of Defense and the Department of Veterans Affairs, our volunteers provide military personnel and their families with a worldwide integrated support network to help them cope with the stress of military life in the following ways: 1) Stay In Touch and Obtain Verification of Emergency Leave Information; 2) Secure Emergency Financial Assistance; and 3) Obtain Counseling, Information, Referrals and Other Social Needs. They also assist with veteran benefit applications.

AAAWM provides older persons and persons with disability an array of services and support designed to help them remain in their own homes and communities. AAAWM offers in-home care programs, including MI Choice Medicaid Waiver and Care Management to help provide these services to seniors on a long-term basis. AAAWM provides many more services designed for seniors and for caregivers to promote living independently.

Provides adult education, alternative education, teenage parent program, adult enrichment program, and G.E.D. classes.

Applications available at Belding City Hall, Monday – Thursday. Assistance for housing (rentals only) or utility emergencies, no emergency shelter. Must have DHHS decision notice and copy of the bill. Belding School District residents only.

Has an agreement with the Department of Defense to offer its well-known consumer education and advocacy services to experiences and circumstances unique to the military. As a partner in the Department of Defense (DOD) Financial Readiness Campaign, BBB Military Line® brings BBB services to military personnel (including Reservists and National Guard), retirees, DOD civilians, and their families. Through Memoranda of Understanding with the Army, Navy, Air Force and Marine Corps, and through status as a Coast Guard Qualified Organization, BBB Military Line offers a variety of free services and consumer education to the military via local BBB outreach.

We are mothers, stepmothers, grandmothers, foster mothers and female legal guardians who have children serving in the military, guard or reserves, or children who are veterans. We support each other and our children while promoting patriotism. Our organization focuses on our mission every single day and will never, ever, forsake our troops, our veterans or the families of our Fallen Heroes.
Trained Volunteer Veterans help military service members overcome the stigma around asking for help and link those who are facing challenges throughout the deployment cycle with appropriate resources that will optimize their quality of life. Volunteer Veterans are trained to help veterans and service members address issues ranging from accessing financial, employment, legal, benefit, or educational resources to identifying mental health providers for emotional, substance abuse, or relationship concerns. Services are provided to Michigan service members and veterans, members of Michigan Army National Guard, and reservists residing in Michigan.

**CATHOLIC CHARITIES WEST MICHIGAN**
406 N State Street, Suite D, PO Box 480, Stanton, MI 48888
www.ccwestmi.org
Hours: Monday-Thursday 8:30 am – 5:00 pm. Provides help to stabilize and strengthen families and children of all faiths through individual and family counseling, pregnancy support, adoption and child abuse prevention program. Fees are based on a sliding scale determined by family size and income.

**CELL PHONES**
- Safe Link Wireless  www.safelinkwireless.com (800) 723-3546
- Assurance Wireless  www.assurancewireless.com (888) 321-5880
If you receive food stamps, Medicaid, SSI, or have low income you may be eligible for a program that offers free cell phones and minutes. Applications are available at EightCAP, Inc. offices. Visit www.freegovernmentcellphones.net for more information on providers and plans in your area.

**CHRISTIAN SERVICE CENTER**
301 W Washington Street, Ionia, MI 48846
Hours: Tuesday & Wednesday 9:00 am - 12:00 pm & 1:00 pm - 4 pm and Saturday 9 - noon.
Collects and distributes donated clothing and household items.

**CLARKSVILLE AREA LIBRARY**
165 N Main Street, Clarksville, MI 48815
www.clarksville.michlibrary.org
Hours: Tuesday 12:00 pm - 7:00 pm; Wednesday 9:00 am - 7:00 pm; Thursday 9:00 am - 5:00 pm and Friday & Saturday 9:00 am - 1:00 pm.

**COMMISSION ON AGING (IONIA COUNTY)**
115 Hudson Street, Ionia, MI 48846
www.ioniacounty.org/commission-on-aging
Provides programs to senior citizens including prescription assistance, respite care, home health aides, homemaker program, home delivered & congregate meals, tax preparation, transportation, caregiver services, Medicare and Medicaid Counseling, Senior Project Fresh program, wellness programs, and an adult activity center.

**DIAL-A-RIDE**

**Belding**
100 Depot Street, Belding, MI 48809
Provides transportation services within the Belding area and from Belding to Greenville, and Ionia. Transportation Hours: Monday-Friday 6:30 am - 5:30 pm; Saturday 9:00 am - 1:30 pm; Transportation Hours to Ionia: 8:30 am & 1:00 pm. Fares (One way): Children, senior citizens, & persons with a disability card $1.25; Students $2.00; Adults $2.50.

**Ionia (IDART)**
251 E Adams Street, Ionia, MI 48846
(616) 527-4000
DIAL-A-RIDE (CONTINUED)

Provides curbside public transportation to Ionia, Easton, and Berlin townships, city of Ionia, and a section of Orange Township. 24-hour notice encouraged, but will take same day phone calls.

Transportation Hours: Monday-Friday 6:30 am - 5:00 pm; Saturday 9:00 am - 1:00 pm

Fares (One way):  Children, senior citizens (62 years and over), persons with a disability card, and Pre-K Students $1.50; Students (K-12) $2.00; Adults and all other passengers $3.00. Children 2 years and under are free with paying adult. Punch cards are also available.

DISPUTE RESOLUTION CENTER OF WEST MICHIGAN
678 Front Avenue NW, Suite 250, Grand Rapids, MI 49504
(616) 774-0121
www.drcwm.org
Email: info@drcwm.org

Free to low-cost mediation services. Confidential, convenient, and effective. Mediation is a voluntary process that can be used to resolve a wide variety of disputes: divorce, custody, parenting time, landlord-tenant, neighbor conflict, employment matters, school matters, divorce, business disputes, or legal cases. Mediation provided in your area. You don’t have to drive to Grand Rapids. We also provide restorative practices facilitation and training!

EIGHTCAP, INC.
5827 Orleans Road, Orleans, MI 48865
(866) 754-9315 or (616) 754-9315
www.eightcap.org

Administrative Offices
(866) 754-9315 or (616) 754-9315
5827 Orleans Rd., Orleans, MI 48865

Self-Sufficiency Services
(616) 754-9315

Community Services: (616) 754-9315 ext. 1309 (call for more information)
- Heat/utility assistance when funding is available
- Referrals to food banks, legal services, etc.
- Computer Access Station - Use this FREE service to discover other helpful information that goes beyond EightCAP Community Services range of assistance.
- TEFAP & CSFP Commodity Programs available

Clients will be seen by appointment only for heat/utility assistance. For heat/utility assistance, an Emergency Assistance Application must be filled out and submitted to the mailing address above. The application can be found on our website, www.eightcap.org.

Homeless & Housing Assistance Programs:
Call the Housing Hotline at (866) 754-9315 ext. 3335 to do a pre-screen if you are literally homeless, have a court ordered eviction notice, or at risk of becoming homeless, and are in need of homeless/housing assistance. Services available may include: Rental/Deposit Assistance, Motel Vouchers; MSHDA Vouchers; Mortgage Assistance.

Foster Grandparents
(616) 754-9315 ext. 3355
Men and women 55 years and older volunteer a minimum of 15 hours a week in public schools, Head Start centers, etc. to work with children and families. The Foster Grandparents are participating in the American Reads Challenge and America’s Promise. Participants receive a stipend, mileage reimbursement, annual physical and a meal at their site.

Great Start Readiness Program (GSRP)
(616) 754-9315 ext. 3369
A state funded preschool program for children who are four years of age or will be four by September 1st of the program year. Children must meet specific income and eligibility criteria.
0-5 Head Start (616) 754-9315 ext. 3369
A federally funded child development program serving pregnant women, infants, toddlers, and children thru age 5 years. Participants must meet specific income and eligibility criteria.

Senior Companions (616) 754-9315 ext. 3361
Senior Companions are volunteers who are 55 years and older, income eligible and understand the challenges and importance of maintaining independence later in life. Senior Companions provide person-to-person, non-medical support to adults with chronic mental illnesses, developmental disabilities, physically frail elderly and those who are homebound. Senior Companions serve a minimum of 15 hours each week. They receive a small non-taxable stipend, reimbursement for meals and mileage, on-duty insurance, annual physical, and monthly trainings. There is no cost to the clients they serve.

Weatherization (616) 754-9315 ext. 3420
- Free program that will help lower your fuel costs and make your home more energy efficient
- Services offered: water heater insulation blanket, low-flow shower head/wall/ceiling/ floor insulation/ventilation, caulking, glass replacement, door sweeps, and weather stripping
- Proof of household income for the last 3 months
- Call for an appointment

ENGLISH AS A SECOND LANGUAGE (BELDING AREA SCHOOLS) (616) 794-4602
1975 Orchard Street, Belding, MI 48809
Offering an adult education program that includes high school completion, GED preparation, adult basic education, and “English as a Second Language” classes.

ENRICH (616) 522-1126
343 W Main Street, Ionia, MI 48846
www.enrichioniami.org
Resale store hours are Wednesdays & Fridays, 11:00 am – 4:00 pm (summer hours may vary, please call for times). Assists low-income families through the Community Circle program.
Provides used appliances and furniture for free to families with a need for them. There is also a store where other donated items can be purchased by the public. See website for more information.

FAMILY ASSISTANCE CENTER- GRAND VALLEY ARMORY (517) 481-7323
Family Assistance is a focal point of information by providing six essential services in times of contingency call up, mobilization, and large scale deployments. Family Assistance is critical in providing help to all military families during these long term or short term deployments. The Grand Valley regional Family Assistance Center provides assistance and referrals for families in a region of counties including Gratiot, Montcalm, Ionia and Isabella. Contact the Family Assistance Coordinator in the following counties: Gratiot and Isabella Counties-Melissa Alex (517) 481-7323; Ionia County-Stephanie Rogers (517) 481-8850; and Montcalm County-Ami Gould (616) 249-2741.

FARMWORKER LEGAL SERVICES (269) 492-7190
3030 S 9th Street, Suite 1A, Kalamazoo, MI 49009
www.farmworkerlaw.org
Farm Worker Legal Services is a division of Legal Services of South Central Michigan, providing free civil legal assistance to low-income persons, including migrant and seasonal farm workers. FLS represents and assists migrant and seasonal farm workers with legal problems in the areas of employment, benefits, housing, education and immigration.
FOUR HEALTH FAMILY RESOURCE CENTER

92 N Bridge Street, PO Box 178, Saranac, MI 48881

Business Hours: Tuesday, Wednesday & Thursday 9:00 am - 4:00 pm. Evening and weekend hours are available; please call for an appointment. Professional therapists and educators offer a variety of unique services from individual therapeutic consultations to parent education programs for new or struggling parents, couples/marriage counseling, and Healthy Families Program. Certified Parent Coordinator. Most insurance accepted.

FRIEND OF THE COURT

(877) 543-2660 or (616) 527-5310
110 E Washington Street, PO Box 47, Ionia, MI 48846

Hours: Monday–Friday 8:30 am – 5:00 pm. The friend of the court office assists the court in custody and parenting time disputes. It enforces court orders when the parents are unable to resolve problems on their own.

GOODWILL INDUSTRIES

(231) 206-0127
Has a Veterans Workforce Investment Program that addresses the unique needs of veterans seeking employment. Serving: Clare, Gladwin, Ionia, Isabella, Mecosta, Montcalm and Osceola Counties. Goodwill assists eligible veterans in a variety of areas relating to job training, placement, and retention with an emphasis on green career fields. Those who have been dishonorably discharged cannot participate.

GOODWILL RETAIL OUTLET STORES

www.goodwill.org
363 E State Street, Belding, MI 48809 (616) 794-9845
153 W Sprague Road, Ionia, MI 48846 (616) 527-4404
1320 E Grand River Avenue, Portland, MI 48875 (517) 940-4885

Hours: Monday–Saturday 10:00 am - 9:00 pm & Sunday 11:00 am - 6:00 pm. Offers gently used or new merchandise at a fraction of its original price.

GREAT START TO QUALITY – CENTRAL CENTER

(877) 614-7328
(Child Care and Early Learning Resources)
www.greatstarttoquality.org
Helps link parents and those caring for young children with the resources, supports, and services needed to give Michigan children a Great Start. Great Start to Quality is an online statewide database of licensed, registered child care and early education programs in Michigan. Families can access this database 24-hours a day, seven days a week to quickly and conveniently search for and contact child care providers who meet their needs.

HABITAT FOR HUMANITY OF IONIA COUNTY

(616) 841-9202
115 S Depot Street, Ionia, MI 48846

Become a Homeowner Partner:
To qualify to become a partner for a Habitat home, applicants must complete and return an application and document verification. The application is presented to a committee of educated decision makers on the topic of home ownership fiscal responsibility and fair housing laws. If you are selected to be a Homeowner Partner, you must attend a homeowner responsibility course and are required to do 250 sweat equity hours per adult in the household. The partner will then help build or rehabilitate a home and will be required to pay a small percentage of the sale price of their home as down payment and will have the responsibility of a mortgage payment that is no greater than 30% of their income.
A Brush with Kindness:
A Brush with Kindness (ABWK) is a program that started in the summer of 2016. ABWK helps low-income homeowners who struggle to maintain the exterior of their home reclaim their home with pride and dignity. Like our Homeowner Partnership, ABWK requires that service is provided to income eligible families, in need, who are willing to partner with Habitat, and pay for the repair services provided. **If you are interested in applying for ABWK, applications are available on our website at www.ioniayhabitat.org. Volunteer Opportunities available too!**

Habitat ReStore:
A ReStore is a nonprofit home improvement store and donation center. At our ReStore, open to the general public, we sell new and gently used building materials, home improvement items, appliances and furniture at highly reduced prices. If you are 16 years of age or older and enjoy helping people and making a difference volunteer at the ReStore! We are looking for volunteers to help assist in unloading and prepping items for the sales floor, stocking shelves, and assisting customers. If you’re interested in volunteering at the ReStore, please contact Habitat for Humanity of Ionia County at (616)841-9202. Interested in donating? You can drop donations off to the ReStore Shop during business hours at 113 S Depot in Ionia. We pick up! If you’re unable to drop off your donation call (616) 841-9202 and schedule a pick up time.

** HAVE MERCY  (616) 225-8055**

1015 E Washington Street, Greenville, MI 48838  [www.havemercymi.org](http://www.havemercymi.org)
Appointment Hours: Monday - Friday 1:00 pm - 5:00 pm. Homeless services provider who assist those presently homeless with emergency shelter and necessary supports. Also aid clients in searching for and obtaining permanent housing. Serves Ionia, Montcalm, & Northeast Kent Counties.

**HEARTLANDS INSTITUTE OF TECHNOLOGY  (616) 527-6540**

250 E Tuttle Road, Ionia, MI 48846  [www.ioniayisd.org/cte](http://www.ioniayisd.org/cte)
A career center serving the students of Ionia County. Offers a variety of different programs including Aviation Technology, Computer Programming, Construction Technology, Criminal Justice, Culinary Arts, Diesel Technology, Healthcare Foundations, Health Occupations, Machine Tool, and Plant/Animal Science. Centers are located in the Ionia Educational Center, along with Ionia High School, Montcalm Community College Ionia Campus and the YMCA.

**HOME IMPROVEMENTS AND STRUCTURAL ALTERATIONS (HISA)  (844) 698-2311**

[www.prosthetics.va.gov/HISA2.asp](http://www.prosthetics.va.gov/HISA2.asp)
Under the Home Improvements and Structural Alterations (HISA) program Veterans with service-connected disabilities or Veterans with non-service-connected disabilities may receive assistance for any home improvement necessary for the continuation of treatment or for disability access to the home and essential lavatory and sanitary facilities. A HISA grant is available to Veterans who have received a medical determination indicating that improvements and structural alterations are necessary or appropriate for the effective and economical treatment of his/her disability. A Veteran may receive both a HISA grant and either a Special Home Adaptation (SHA) grant or a Special Adapted Housing (SAH) grant.

**HOSPICE OF MICHIGAN  (888) 247-5701**

Call for local area information.  [www.hom.org](http://www.hom.org)
Hospice of Michigan provides comprehensive, compassionate comfort care to people with acute chronic illness and support to their loved ones.
Veterans housing voucher program with HUD and the VA.

IONIA AREA HOSPICE  
(616) 527-0681  
P.O. Box 124, Ionia, MI  48846  
www.ioniashospice.org  
Independent, local, community based Non-Profit hospice providing the utmost in compassionate, meaningful end-of-life care. 24/7 informational visits and/or admissions wherever you call home.

IONIA COMMUNITY LIBRARY  
(616) 527-3680  
126 E Main Street, Ionia, MI  48846  
www.ioniacommunitylibrary.org  
Hours:  Monday-Thursday 10:00 am - 8:00 pm; Friday 10:00 am - 6:00 pm and Saturday 10:00 am - 2:00 pm.  Closed on Sundays and holidays.

IONIA COUNTY CLERK  
(616) 527-5322  
100 W Main Street, Ionia, MI 48846  
www.ioniacounty.org/county-clerk  
Obtain birth, death, & marriage certificates, as well as conduct voter registration business.  

IONIA COUNTY HEALTH DEPARTMENT  
(616) 527-5341  
175 E Adams Street, Ionia, MI 48846  
www.ioniacounty.org/health-department  
We empower residents to live long and healthy lives by protecting the environment, providing health services, and educating the public to achieve positive health outcomes.  
**Environmental Health Division** seeks to protect public health through the application of inspection and permitting activities in the areas of food service, sewage disposal and water supply, housing, nuisance abatement, and solid and hazardous waste elimination. Interaction with the public and with other regulatory agencies provides opportunity for information to be exchanged, and for hazardous situations to be abated.  
Hours for Environmental Health Division:  Monday – Friday 8:00 am – 4:00 pm  
**Personal Health:**  
Hours for Personal Health are as follows:  Monday, Tuesday, Thursday, & Friday 8:30 am – 4:30 pm and Wednesdays 11:00 am to 7:00 pm.  
**Services Offered:**  
**Women Infants, and Children (WIC) is a Medicaid supplemental nutrition program for pregnant women and children 0 to 5 years of age.**  
Eligibility can quickly be determine with a phone call to the WIC Office 616-527-5337.  
- Nutritional assessments and services are provided by a Registered Dietitian.  
- Supplemental foods include yogurt, milk, cold and hot cereals, cheese, eggs, bean and peanut butter choices and bread.  
- Special formulas are available for infants with feeding difficulties  
- Within WIC there is a program focusing on breastfeeding provided by an Internationally Board Credited Lactation Counselor that includes classes and support groups to help mothers get started breastfeeding and to continue breastfeeding for as long as possible.  
- Fluoride Varnish is a program for Medicaid clients 0 to 3 years of age; its purpose is to prevent childhood dental cavities.  
**General Communicable Disease Control:**  
- Some infectious disease are required to be reported to the Health Department by physicians and to the State of Michigan Department of Health and Human Services. Staff are knowledgeable and will help with that process. Some examples of reportable diseases are tuberculosis,
hepatitis, rabies, meningitis and others. Staff are available to answer any questions at 616-527-5341.

- Lead testing or screening is a program under Communicable Disease (CD) and available for children that are 12 months to 6 years of age. The screening test is a “finger poke” and if it is within normal range there is nothing more that needs to be done. If the screening results are high, a follow-up blood test is performed at the hospital and CD staff will assist you in discovering the environmental source of lead, order follow-up routine testing, offer information regarding making your home safer and nutritional tips to help keep your child stay healthy.

- Sexually Transmitted Infections offers testing for Chlamydia, Gonorrhea, and HIV. Chlamydia and Gonorrhea infections of individuals and their partners can be treated at the health department. HIV testing, if positive, requires referrals for further testing and medical care. All services are confidential.

**Maternal Infant Health Home Visiting Program:**

- This program is supported by Medicaid and/or a Medicaid Health Plan. The Program offers nursing and social work support, and nutritional services to pregnant women regarding pregnancy-related issues.

- After the baby is born, the program offers assistance with parenting skills, assessment of normal growth and development and assistance securing additional resources needed for the family.

- The maternal/infant program is intended to supplement prenatal and infant medical care by identifying health risk factors and delivering prescribed interventions.

- The ultimate goal of the Maternal Infant program is to promote healthy pregnancies and healthy babies.

**Hearing and Vision screening for preschool and school aged children:**

- Technicians provide both hearing and vision screenings in the schools.

- Hearing and Vision clinics are held periodically at the Health Department, by appointment. Call (616) 527-5341 to schedule a hearing and/or vision appointment.

- Any child that fails the screening exams is referred to a licensed eye doctor or an Ear, Nose, and Throat specialist for further evaluation as vision and hearing problems can lead to difficulties both at school and at home.

**Children’s Special Health Care Services is a mandated Public Health program for children and youth with special health care needs and their families:**

- Experienced staff provide required program services that include information regarding covered medical services including paying specialty medical bills, diagnostic referrals, transportation, family support sources, and knowledge of any additional community resources that could be of assistance to the family. Families of all incomes are eligible to join, including those with other health insurance.

- The goal of CSHCS is to help individuals with special health care needs to have improved health outcomes through appropriate medical care, health education and support.

- CSHCS promotes and incorporates parent/professional collaboration in all program aspects.

- If you have a child with special physical health care needs, please call 616-527-5341 ext. 442.

**Immunizations are available to children and adults at ICHD walk-in clinics.**

Hours for Immunization walk-in clinics are as follows: Monday, Tuesday, Thursday & Friday 8:30 am – 4:00 pm and Wednesdays 11:00 am – 6:00 pm.
IONIA COUNTY HEALTH DEPARTMENT (CONTINUED)

- Children: A parent or guardian must accompany the child. Medicaid, Medicaid Health Plans and Blue Cross are insurances billed at the Health Department. A full range of CDC recommended vaccines are available to infants, children and teens.
- Adults: Travel vaccines and other adult vaccines are available and Blue Cross can be billed. Charges for adult vaccines vary according to the vaccine. If you have questions regarding the necessary vaccines for a safe and health trip, please call 616-527-5341 ext. 408.

IONIA COUNTY INTERMEDIATE SCHOOL DISTRICT (ICISD) (616) 527-4900
2191 Harwood Road, Ionia, MI 48846
www.ioniaisd.org

A range of services and programs that include parenting support, developmental assessments, and programs for visually and hearing impaired.

**Dolly Parton Imagination Library**

Program for children birth to five years old to receive a free book once per month. Must reside within the Ionia County Intermediate School District (Belding, Ionia, Lakewood, Portland, and Saranac Schools) to participate.

**Early On** (800) 327-5966
www.1800earlyon.org

Families who have concerns regarding their child's speech, language, or development can call for a free evaluation. Serving children 0-3 years old by offering home visits and parent education. Referrals can be made locally at www.ioniaisd.org, click on Early Childhood Programs and then select Early On.

**Great Start Collaborative** (616) 437-0548
www.greatstartionia.org

A partnership of parents, community leaders, agencies, and organizations in Ionia County working together to support families and promote awareness on the importance of early childhood Experiences. Our goal is to ensure children are born healthy and developmentally on track birth to 3rd grade.

**Great Start Readiness Program (GSRP)** (616) 527-4900
www.ioniaisd.org

Michigan’s state-funded preschool program for children who turn 4 on or before September 1st of that school year and have factors which may place them at risk of educational failure. To strengthen learning at home and strengthen positive child outcomes, the program provides for active and continuous involvement of families in the learning process. Preschool applications may be found at the web site or check with your local elementary school.

**Parent-Child Playgroups** (616) 527-4900
www.greatstartionia.org

Literacy based playgroups (in the districts of Ionia, Portland, and Belding) providing child development and resource information for any family with a child age birth to five years.

**Share Program (0-3 Special Education Program)** (616) 522-1410
An early childhood special education program for eligible children that are newborn to three years old and their families providing developmental assessments, home visiting, playgroups, and a parent group.

**Build Up Michigan** (888) 320-8384
240 S. Bridge St. Suite 250 Dewitt, MI 48820
www.buildupmi.org
IONIA COUNTY INTERMEDIATE SCHOOL DISTRICT (ICISD) (CONTINUED)
Provides free development evaluations for children, ages 3-5 suspected of having a disability including speech and language impairment, physical impairment, visual impairment, hearing impairment, other health impairment or a developmental delay.

IONIA COUNTY LITERACY COUNCIL (616) 389-8529
301 West Main Street, Ionia, MI 48846
www.ioniacountyliteracycouncil.org
Provides free tutoring services to adults, in Reading, Math, and English as a second language. The schedule and location of individual or small group tutoring is determined by each student and his/her tutor. The Literacy Council also offers opportunities to train as a volunteer tutor.

IONIA COUNTY SHERIFF’S DEPARTMENT (616) 527-5737
133 E Adams Street, Ionia, MI 48846

IONIA/MONTCALM LOCAL PLANNING BODY (616) 754-9315 ext. 3364
The Local Planning Body for Ionia and Montcalm counties exists to identify and address the short– and long–term housing and shelter needs of low-income households. Membership is made up of community–based individuals and organizations operating within Ionia and Montcalm Counties who have a dedicated interest in addressing and alleviating the causes of homelessness. The Housing Assessment Resource Agency (HARA) for the counties is EightCAP and can be reached at (616) 754-9315 ext. 3364. If you would like to speak to the Local Planning Body Chair, this information can be obtained through the HARA.

LAKE ODESSA COMMUNITY LIBRARY (616) 374-4591
1007 4th Avenue, Lake Odessa, MI 48884
www.lakeodessalibrary.org
Hours: Tuesday & Thursday 9:00 am - 7:00 pm; Wednesday & Friday 9:00 am - 5:00 pm; Saturday 9:00 am - 12:00 pm. Closed Sunday & Monday.

LAKEWOOD COMMUNITY COUNCIL (616) 374-8861
P.O. Box 485, Lake Odessa, MI 48849
Serving residents of the Lakewood School District through Christmas baskets for low-income households, emergency utility assistance, fire relief, and through local food pantry.

LEGAL AID OF WESTERN MICHIGAN (Ionia & Montcalm Counties) (888) 783-8190
25 Division S., Suite 300, Grand Rapids, MI 49503
www.lawestmi.org
Legal Aid of Western Michigan (LAWM) is a nonprofit law firm providing free legal advice and representation to low income individuals in a broad range of areas including consumer cases, family matters, housing problems, government benefits, and more. You can apply for our services by phone or online. To apply by phone, please call the Counsel and Advocacy Law Line (CALL) at (888) 783-8190. CALL is available Monday, Tuesday, and Thursday from 9:00 am to 5:00 pm, Wednesday from 9:00 am to 6:00 pm, and Friday from 9:00 am to 1:00 pm. Individuals who are deaf, hard of hearing or speech-impaired can call 616-727-0916, which is Legal Aid of Western Michigan’s TTY number, or contact CALL using a relay service. To apply online, please visit www.lawestmi.org/i-need-help/.

FAMILY LAW – Our primary goals are ensuring safety and maintaining stable family relationships. Cases accepted include:
• Divorce for survivors of domestic violence
• In special circumstances, divorce to insure income maintenance and equitable property division
• Defense of custody for natural custodial parents within divorce, custody, support and paternity cases
• Defense of natural parents’ rights in minor guardianship cases
• Personal Protection Order representation

HOUSING – Our primary goals are preventing homelessness, maintaining housing stability and access, and improving housing safety and quality. Cases accepted include:
• Eviction defense
• Representing clients facing loss of a federal housing subsidy or denied access to a federal housing subsidy
• Challenging mortgage foreclosures and predatory mortgage lending and servicing practices
• Challenging land contract forfeitures and option contracts
• Mobile home park litigation
• Tax forfeiture defense
• Challenging unfair housing practices

PUBLIC BENEFITS – Our primary goals are income maintenance, food security and health care access. Cases accepted include:
• Representation in Social Security appeals for individuals eligible for State Disability Assistance or receiving State Disability Assistance, cessation cases, and overpayment cases.
• Representation in administrative hearing/appeals regarding denial or loss of cash assistance, food assistance, child daycare assistance, Medicaid/CHIP assistance, home health benefits, unemployment benefits (including fraud assessments), and veteran's benefits.

CONSUMER MATTERS – Our primary goal is protecting client income and resources from scams to creditor abuses and other unfair practices. Cases accepted include:
• Defense of debt collection actions (including garnishment and repossessions)
• Auto purchase and auto insurance cases
• Bankruptcy for eligible debtors with special circumstances
• Litigation regarding consumer purchases, student loans, debt assignments, utilities and collection tactics

TAX – Our primary goal is preserving client income and assets.
• Tax controversies with the IRS

EDUCATION – Our primary goals is ensuring access to education. Cases accepted include:
• Expulsion hearings

INDIVIDUAL RIGHTS – Our primary goal is to remove barriers to employment and housing caused by criminal records or offender registries. Cases accepted include:
• Criminal record expungements
• Sex offender registry removal petitions
• Child abuse registry removal hearings
MANPOWER  (616) 527-6688
429 W Main Street, Ionia, MI 48846
www.manpower.com
Helps to find temporary and permanent job placement.

MCKINNEY VENTO HOMELESS STUDENT SUPPORTS  (616) 225-6126
621 New Street, P.O. 367, Stanton, MI 48888
Working with the students, families and schools to provide support, safety and success to students and their families experiencing homelessness. Working with agencies, churches and organizations to accomplish stability and school success for these students. “Leading, collaborating and serving to create education without Boundaries.”

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES (MDHHS)  (616) 527-5200
920 E Lincoln Avenue, Ionia, MI 48846
www.michigan.gov/dhs
Office hours: Monday- Friday 8:00 a.m.- 5:00 p.m. Online applications for public assistance programs can be submitted anytime online through IBridges: www.michigan.gov/MIBRIDGES.
A number of financial assistance programs are offered including food assistance (TANF/SNAP), medical assistance (Medicaid), child care funding assistance, cash assistance (disability/family assistance), and state emergency assistance (utility, shelter, repairs). Child and adult services related programs are also offered including crisis prevention services, child foster home licensing, foster care placement, home help assistance and volunteer services.

Adult/Child Protective Services
This number (855) 444-3911 is available 24 hours a day 7 days a week to report any incident of suspected child or adult abuse/neglect.

MICHIGAN LEGAL HELP
Free and accurate legal information for simple civil legal matters. www.michiganlegalhelp.org

MICHIGAN MIGRANT LEGAL SERVICES  (616) 454-5055
1104 Fuller NE, Grand Rapids, MI 49503
www.migrantlegalaid.com
Provides legal services to indigent migrant & seasonal farm workers & their families, regardless of their immigration status.

MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY (MSHDA)  (517) 241-0809
735 E Michigan Avenue, PO Box 30044, Lansing, MI 48909
www.michigan.gov/mshda
Call to obtain number of local agent. Provides financial and technical assistance through public & private partnerships to create and preserve safe/decent/affordable housing. Rental assistance and homeless solutions Housing Choice Voucher program (Section 8) applications.

MICHIGAN STATE POLICE
Emergencies call 911 (989) 352-8444
10300 Howard City-Edmore Road, Lakeview, MI 48850
www.michigan.gov/msp
Lobby hours: 8:00 am – 4:00 pm. This post covers Gratiot, Ionia & Montcalm Counties.

MICHIGAN STATE UNIVERSITY EXTENSION OFFICE  (616) 527-5357
50 E Sprague Road, Ionia, MI 48846
www.msue.msu.edu
Hours: Monday-Friday 8:30 am – 12:00pm and 1:00pm - 5:00pm. Services offered: Food and nutrition planning, 4-H, and budgeting skills. Provides information concerning agriculture and housing foreclosure prevention.
Serves as the central coordinating point for Michigan veterans, connecting those who have served in the U.S. Armed Forces, and their families, to services and benefits throughout the state. The agency works to identify and break down barriers veterans face in employment, education, health care and quality of life, making Michigan a great place for veterans and their families to call home. The agency aggregates veterans services currently found in 14 state agencies as well as hundreds of community-based veteran programs to create a no wrong door access to benefits and services.

**MICHILD/HEALTHY KIDS**

(888) 988-6300

www.healthcare4mi.com

Provides health insurance for uninsured children of Michigan’s working families. Covers regular check-ups, shots, emergency dental care, pharmacy, hospital care, prenatal care and delivery, vision, hearing, mental health and substance abuse services for a $10 monthly fee. Go to www.michigan.gov/mibridges to apply online or to print paper application:

- Click on Health
- Click on MIChild Health Insurance Program
- Click on Application for Health Coverage
- Click on Apply by Paper (if need paper application)
- Print your document(s)

**MID-MICHIGAN MIGRANT & ENGLISH LANGUAGE LEARNERS**

(616) 794-4753

Operated by Belding Area Schools, 1975 Orchard Street, Belding, MI 48809

www.bas-k12.org

The program provides supplemental educational services for eligible migrant students and for English Language Learners (EL) in 18 school districts covering most of Montcalm, Ionia, Clinton, and Gratiot Counties. The primary purpose of the program is to provide direct instructional services to eligible students, including a Parent Liaison/Community Liaison who helps to provide a communication link between home and school. The program also operates a 30-day summer school for eligible migrant and EL students in the four counties. Transportation provided to the schools in Belding & St. Johns from the four-county area.

**MID STATE HEALTH NETWORK (MSHN)**

(844) 405-3094

530 W Ionia Street, Lansing, MI 48933

midstatehealthnetwork.org

Coordinating agency for the eight county region of Clinton, Eaton, Gratiot, Hillsdale, Ingham, Ionia, Jackson, and Newaygo, for behavioral health and substance abuse services. Prepaid Inpatient Health Plan.

**MONTCALM COMMUNITY COLLEGE - IONIA CENTER**

(989) 328-2111

250 E Tuttle Road, Ionia, MI 48846

www.montcalm.edu

Offers Associates Degrees and Certificates in Liberal Arts and Occupational Programs. Job training programs are offered to meet the needs of the changing economy. Provides educational opportunities via credit and non-credit classes, both online and in a traditional classroom setting. In addition to the main campus in Sidney, the college has learning centers in Ionia, Greenville, and Howard City. On-site workplace training can be arranged. A pool, gym and fitness center, including a climbing wall, is available for a minimal cost on the main campus in Sidney.

**MONTCALM IONIA COLLEGE ACCESS NETWORK (MICAN)**

(616) 527-4900

www.micanonline.org

Provides guidance for individuals interested in education after high school. This can include community college, universities, military, trade/vocational/technical schools, etc. Can help fill out college applications, filing for Free Application for Federal Student Aid (FAFSA) or finding college information.
POISON CONTROL CENTER
(800) 222-1222
Children’s Hospital of Michigan Regional Poison Control Center
Twenty-four hours a day, seven days a week. Call for any possible poisoning concerns.

PORTLAND ALTERNATIVE AND COMMUNITY EDUCATION
(517) 647-2987
1090 Ionia Road, Portland, MI 48875
www.pace.portlandk12.org
Offers alternative education to teens, 8th grade-19 years old. Also offers adult High School completion classes for adults over 20 years old. Virtual school, 7th grade-19 years old.

PORTLAND AREA SERVICE GROUP
(517) 647-4004
144 Kent Street, Portland, MI 48875
Provides Bingo on Mondays at 6:00 pm and Fridays at 9:30 am. Euchre and Set Back are played on a regular basis. Please call the Center for a schedule at (517) 647-4004.

PORTLAND DISTRICT LIBRARY
(517) 647-6981
334 Kent Street, Portland, MI 48875
www.pdl.michlibrary.org
Hours: Monday-Thursday 9:00 am - 8:00 pm; Friday 9:00 am - 5:00 pm
Saturday 9:00 am - 2:00 pm. Closed Sundays.

POSITIVE SOLUTIONS INFORMED CHOICES (PSIC)
(616) 755-6077
330 Lovell Street, Ionia, MI 48846
www.psicionia.org
Hours: Mondays and Thursdays 10:00 am - 2:00pm & Wednesdays 1:00 pm – 7:00 pm. Free and confidential services, pregnancy testing, limited ultrasounds, options consultations, educational classes, maternity & baby boutique, family resources. Call for an appointment. Text HELPLINE to 313131 or call 24 hour option line at 1-800-712-HELP.

RANDY’S HOUSE OF GREENVILLE
(616) 232-2915
407 S Nelson Street, Greenville, MI 48838
www.randyshouse.com
Hours: Monday-Friday 9:00 am - 5:00 pm. Intake is available 24/7 and the intake phone number is (616) 498-2464. Serves 21+ counties including Gratiot, Ionia, Isabella and Montcalm. Offers a sober safe living environment for both men and women, recovery services and programming, recovery coaching, peer to peer groups, multiple pathway groups, MSU Extension services, family programming, relapse prevention, referral to outpatient services, connection to a primary care physician and dentist, a pathway for upward mobility, increased responsibility, help with funding and fellowship.

RELIEF AFTER VIOLENT ENCOUNTER (RAVE)-IONIA/MONTCALM, INC
(616) 527-3351
Ionia Safehouse 24-Hour Crisis Line (800) 720-7233(SAFE)
Crisis Response Advocate (616) 527-3351 Ext.231
Volunteer Coordinator (616) 527-3351
Outreach Counseling/Greenville Office (616) 225-2118
RAVE offers free and confidential services to survivors of domestic and sexual violence. Individual counseling and support groups, legal advocacy/Resources & Referrals, Safety Planning/Case Management/Crisis Intervention, Education and Prevention for victims, Emergency shelter for domestic and/or sexual assault survivors. *This is NOT a homeless shelter.
RIVER’S EDGE DROP-IN CENTER  (616) 522-9773
302 E Main Street, Suite 2, Ionia, MI  48846  
email: r.cent@att.com

Hours: Monday-Saturday 10:00 am - 4:00 pm. River’s Edge Drop-in Center, or REDIC. A community center for adults with mental illness. Must be 18 years or older. You don’t have to have a developmental disability to participate in the support groups.

SALVATION ARMY  Call Center (855) 929-1640

The agency carries out a year-round program to assist in meeting emergency needs per funding availability.

SARANAC PUBLIC LIBRARY  (616) 642-9146
61 Bridge Street, Saranac, MI 48881
www.saranac.michlibrary.org

Hours:  Monday 12:00 pm - 7:00 pm; Tuesday & Wednesday 9:00 am - 5:00 pm; Thursday 9:00 am – 7:00 pm; Friday and Saturday 9:00 am - 1:00 pm. Sunday closed.

SARANAC LIONS CLUB  (616) 901-5473

Contact: Gary Hubbard

Provides aid in helping with eyeglasses and eye exams to members of the community who are in need. Serving the Ionia and Saranac area.

SERVICE TO SOLDIERS LEGAL ASSISTANCE REFERRAL PROGRAM  (517) 371-5140

Service to Soldiers Legal Assistance Referral Program through Cooley Law School helps service men and women resolve legal problems they face upon return from deployment by matching them with volunteer attorneys across Michigan. Contact-Heather Spielmaker.

SLEEP IN HEAVENLY PEACE  (844) 432-2337
www.shpbeds.org

Volunteers build beds for children ages 2-17 years old. You must apply through the website listed.

SOCIAL SECURITY ADMINISTRATION

www.ssa.gov

1940 Sweeney Street, Mt. Pleasant, MI 48858  (877) 405-7667
730 Water Tower Road, Big Rapids, MI 49307  (800) 772-1213
3045 Knapp Street NE, Grand Rapids, MI 49525  (877) 319-5710

Hours: Monday-Friday 9:00 am – 4:00 pm, Wednesday 9:00 am – 12:00 pm.
Administers the Social Insurance programs for retirees, adults/children with disabilities, widows & widowers for retirement, disability, and survivor’s benefits.

SPECIAL OLYMPICS MICHIGAN  (800) 644-6404
www.somi.org

111 Hillcrest Street, Greenville MI 48838

Contact Person: Richard Nostrant, (616-788-7616 cell) Director, Area 6–Montcalm/Ionia Counties.
Year-round sports training and competition is provided to children and adults with intellectual disabilities. The minimum age for competition is 8 years-old but training opportunities for young athletes (ages 2 years to 7 years) are also available.

THE RIGHT DOOR FOR HOPE, RECOVERY, AND WELLNESS  24-Hr (888) 527-1790
www.rightdoor.org

375 Apple Tree Drive, Ionia, MI 48846
7441 Storey Road, Belding, MI 48809
208 W Bridge Street, Portland, MI 48875

Provides various services such as: 24-Hour Crisis Response and Intervention; Access to individuals seeking behavioral health services; Assertive Community Treatment; Applied Behavioral Analysis; Applied Suicide Intervention Skill Training (ASIST); Community Inpatient Treatment; Community
THE RIGHT DOOR FOR HOPE, RECOVERY, AND WELLNESS (CONTINUED)

Living Supports; Family Support and Training; Functional Behavioral Assessment (FBA) and Behavior Treatment Planning; Home Based Services; Housing Assistance; Infant Mental Health, Integrated Healthcare Coordination; Jail Diversion; Juvenile Justice Liaison; Nursing Home Mental Health Assessment and Monitoring; Older Adult/Alzheimer-Dementia Supports; Outpatient Therapy- Individual, Family, and Group; Parent Support Partner; Peer Support; Psychiatric Care; Respite Care; School-based Outreach; Supported Employment; Targeted Case Management and Supports Coordination; Treatment Foster Care; Wraparound Services and Veteran Services.

Provides various group therapy such as: Anger Management; Caring for Children with Trauma; Chronic Pain Group; Cognitive Behavioral Therapy (CBT); Cognitive Behavioral Therapy (CBT) for Teens; Community Activities; Dialectical Behavioral Therapy (DBT); DBT for Teens; Gardening; Get Out and Play; Grandparents Group; Grief and Loss; Healthy Relationships; Just Craftin’ Around; LGBTQI; Love & Logic; Men Supporting Men; Mindfulness Movement; Nurturing Parent Group; Parent Support Group; Pursuing Recovery Group; Recovery Stick Group; Seeking Safety; Stress Less; Survivors of Suicide; The Great Outdoors; Women’s Support Group; and Young Men’s Life Guidance.

For more information on these services and group therapy please go to www.rightdoor.org or call (616) 527-1790.

TRI-COUNTY HOMEWORKS PEOPLE FUND (800) 421-8956 ext. 1272
7973 E Grand River Avenue, Portland, MI 48875 www.homeworks.org
Provides coverage to certain areas of Ionia County. The mission is the accumulation and disbursement of funds for charitable purposes for the benefit of persons in the Tri-County Electric service area. This shall be accomplished by disbursement of funds to individuals and organizations for food, shelter, clothing, health, and other humane needs for programs or services that benefit a significant segment of a community. See website for more details and application.

TWO RIVERS COUNSELING (517) 647-4747
307 Kent Street, Portland, MI 48875 www.tworiverscounselingpc.com
Provides adult counseling including trauma, grief, and loss & substance use/addictions including gambling.

UNITED STATES DEPARTMENT OF VETERAN AFFAIRS (VA) (844) 698-2311 www.va.gov
Serves as the central coordinating point for Michigan veterans, connecting those who have served in the U.S. Armed Forces, and their families, to services and benefits throughout the state. The agency works to identify and break down barriers veterans face in employment, education, health care and quality of life, making Michigan a great place for veterans and their families to call home. The agency aggregates veterans services currently found in 14 state agencies as well as hundreds of community-based veteran programs to create a no wrong door access to benefits and services.

UNITED WAY OF MONTCALM-IONIA COUNTIES (616) 794-9840 or (800) 417-2622 www.liveunitedm-i.org
10260 S Sheridan Road, PO Box 87, Fenwick, MI 48834
Hours: Monday–Friday 8:00 am - 4:00 pm. Referrals to local agencies that assist in meeting community needs. Volunteer Connections Program provides volunteer opportunities for both individuals and groups. VITA (Volunteer Income Tax Assistance) provides free tax preparation for low-to-moderate income residents in many locations across Montcalm and Ionia Counties. Prescription savings card.
USDA RURAL DEVELOPMENT  
3260 Eagle Park Drive, Suite 107, Grand Rapids, MI  49525  
www.rd.usda.gov/mi

Hours: Monday–Friday 8:00 am - 4:30 pm. Finances direct home loans in rural areas for modest housing to households at or below 80% of the adjusted median income. Issues loans and grants to very-low income rural homeowners to improve or modernize their home; make their home decent, safe and sanitary; remove health and safety hazards; or to repair or remodel their dwelling to make it more accessible and usable for household members with a disability.

VETERANS CRISIS LINE  
(800) 273-8255, press 1  
www.veteranscrisisline.net

The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring, Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call 1-800-273-8255 and Press 1, chat online, or send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, and 365 days a year. Support for deaf and hard of hearing individuals is available.

VIEWPOINTE COUNSELING  
(616) 523-6537  
www.viewpointecounseling.org

441 Swartz Court, Ionia, MI 48846

The team of providers at Viewpointe Counseling offer a wide variety of mental health services. Providing outpatient services in a safe and relaxing setting, where all clients are treated with dignity and respect. Persons of all incomes with private insurance or Medicaid/Medicare are welcomed.

WEST MICHIGAN WORKS!  
(616) 389-8525  
www.westmiworks.org

301 W Main Street, Ionia, MI 48846

Hours of operation: Monday-Friday 8:00 am - 5:00 pm. Service Center services are open to everyone. Specialized services may be available to dislocated workers, displaced homemakers, unemployed or underemployed adults and youth. Services available include job search preparation and skills, resume preparation, applications, interviewing, labor market information, Pure Michigan Talent Connect www.mitalent.org, career assessment, older workers workshop, occupational training and employment related support services.

WOMEN'S RESOURCE CENTER  
(616) 458-5443  
www.grwrc.org

678 Front Avenue NW, Suite 180, Grand Rapids MI  49504

Hours: Monday, Wednesday and Thursday 9:00 am - 5:00 pm; Tuesday 9:00 am - 7:00 pm and Friday 9:00 am - 12:00 pm. Gender specific assistance focusing on low-income single mothers, women who are justice-involved, and unemployed/underemployed women facing challenges in the workplace. Services include: career exploration, employability & life skills, education/training, assistance, classes & workshops, mentoring/support groups, business center, professional clothing, and scholarship program.

OTHER HELPFUL RESOURCES

SPAY NEUTER EXPRESS  
(616) 897-8865  
www.spayneuterexpress.com

11610 Fulton Street E, Lowell, MI  49331

Spay Neuter Express is a team of 3 doctors, many veterinary assistants and technicians, office staff, 2 mobile surgical units with multiple brick and mortar locations. Our goal each and every day is to provide you with an excellent service at a very fair and responsible cost. We work with families with individual pets, as well as rescues, shelters and humane societies. We are privately funded and do not use tax dollars to provide our services. We value our pets as part of the family, and realize that our clients feel the same way. Each pet is treated with care and respect. Services offered include: low cost/high quality spay/neuter, vaccinations, routine testing, parasite control, and microchips.
### Michigan Government Directory

<table>
<thead>
<tr>
<th><strong>Governor</strong></th>
<th><strong>Lieutenant Governor</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Gretchen Whitmer</td>
<td>Garlin Gilchrist II</td>
</tr>
<tr>
<td>PO Box 30013</td>
<td>PO Box 30013</td>
</tr>
<tr>
<td>Lansing, MI 48909</td>
<td>Lansing, MI 48909</td>
</tr>
<tr>
<td>(517) 373-3400</td>
<td>(517) 373-3400</td>
</tr>
<tr>
<td><a href="mailto:Gretchen.Whitmer@michigan.gov">Gretchen.Whitmer@michigan.gov</a></td>
<td><a href="mailto:Garlin.Gilchrist@michigan.gov">Garlin.Gilchrist@michigan.gov</a></td>
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<table>
<thead>
<tr>
<th><strong>Attorney General</strong></th>
<th><strong>Secretary of State</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Dana Nessell</td>
<td>Jocelyn Benson</td>
</tr>
<tr>
<td>PO Box 30212</td>
<td>430 West Allegan Street, 4th Floor</td>
</tr>
<tr>
<td>Lansing, MI 48909</td>
<td>Lansing, MI 48918</td>
</tr>
<tr>
<td>(517) 373-1110</td>
<td>(517) 373-3400</td>
</tr>
<tr>
<td><a href="mailto:miag@mi.gov">miag@mi.gov</a></td>
<td>Website: <a href="http://www.michigan.gov/sos">www.michigan.gov/sos</a></td>
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<thead>
<tr>
<th><strong>U.S. Senator</strong></th>
<th><strong>U.S. Senator</strong></th>
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<tbody>
<tr>
<td>Gary Peters</td>
<td>Debbie Stabenow</td>
</tr>
<tr>
<td>724 Hart Senate Office Building</td>
<td>731 Hart Senate Office Building</td>
</tr>
<tr>
<td>Washington, D.C. 20510</td>
<td>Washington, D.C. 20510</td>
</tr>
<tr>
<td>(202) 224-6211</td>
<td>(202) 224-4822</td>
</tr>
<tr>
<td><a href="mailto:senator@peters.senate.gov">senator@peters.senate.gov</a></td>
<td><a href="mailto:senator@stabenow.gov">senator@stabenow.gov</a></td>
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<thead>
<tr>
<th><strong>U.S. Representative</strong></th>
<th><strong>Michigan Senator</strong></th>
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<tbody>
<tr>
<td>Justin Amash</td>
<td>Dr. John Bizon</td>
</tr>
<tr>
<td>106 Cannon House Office Building</td>
<td>P.O. Box 30036</td>
</tr>
<tr>
<td>Washington, D.C. 20515</td>
<td>Lansing, MI 48909</td>
</tr>
<tr>
<td>(202) 225-3831</td>
<td>(517) 373-2426</td>
</tr>
<tr>
<td>Website: <a href="https://amash.house.gov">https://amash.house.gov</a></td>
<td><a href="mailto:senjibizon@senate.michigan.gov">senjibizon@senate.michigan.gov</a></td>
</tr>
<tr>
<td>District 3</td>
<td>District 19</td>
</tr>
<tr>
<td>(Includes Ionia &amp; Montcalm Counties)</td>
<td>(Includes Isabella &amp; Montcalm Counties)</td>
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<thead>
<tr>
<th><strong>Michigan Senator</strong></th>
<th><strong>Michigan Representative</strong></th>
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<tbody>
<tr>
<td>Rick Outman</td>
<td>Julie Calley</td>
</tr>
<tr>
<td>P.O. Box 30036</td>
<td>N-1191 House Office Building, P.O. Box 30014</td>
</tr>
<tr>
<td>Lansing, MI 48909</td>
<td>Lansing, MI 48909</td>
</tr>
<tr>
<td>(517) 373-3760</td>
<td>(517) 373-0842</td>
</tr>
<tr>
<td><a href="mailto:oscoutman@senate.michigan.gov">oscoutman@senate.michigan.gov</a></td>
<td><a href="mailto:JulieCalley@house.mi.gov">JulieCalley@house.mi.gov</a></td>
</tr>
<tr>
<td>District 33</td>
<td>District 87</td>
</tr>
<tr>
<td>(Includes Gratiot, Isabella, &amp; Montcalm Counties)</td>
<td>(Includes Ionia County)</td>
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<thead>
<tr>
<th><strong>Michigan Representative</strong></th>
<th><strong>Michigan Representative</strong></th>
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<tbody>
<tr>
<td>Graham Filler</td>
<td>Roger Hauck</td>
</tr>
<tr>
<td>N-1197 House Office Building, P.O. Box 30014</td>
<td>S-1288 House Office Building, P.O. Box 30014</td>
</tr>
<tr>
<td>Lansing, MI 48909</td>
<td>Lansing, MI 48909</td>
</tr>
<tr>
<td>(517) 373-1778</td>
<td>(517) 373-1789</td>
</tr>
<tr>
<td><a href="mailto:GrahamFiller@house.mi.gov">GrahamFiller@house.mi.gov</a></td>
<td><a href="mailto:RogerHauck@house.mi.gov">RogerHauck@house.mi.gov</a></td>
</tr>
<tr>
<td>District 93</td>
<td>District 99</td>
</tr>
<tr>
<td>(Includes Gratiot County)</td>
<td>(Includes Isabella County)</td>
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</tbody>
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